

**Embassy of India**  
**Tunis**  
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Tunisia has established a modern public procurement system aimed at enhancing fairness, efficiency, and transparency in the management of public funds. Central to this system are the High Authority for Public Procurement (HAICOP) and the digital platform TUNEPS, which together oversee, regulate, and facilitate the digitalization of public tender processes across the country.

**High Authority for Public Procurement (HAICOP)**

The High Authority for Public Procurement (HAICOP) serves as Tunisia's central regulatory body responsible for public procurement processes. Its functions include developing procurement policies, overseeing tender procedures, managing the TUNEPS platform, and providing guidance to public institutions and suppliers. HAICOP's role contributes to ensuring compliance with applicable legal frameworks, facilitating competition, and supporting the management of public procurement activities.

For more information or inquiries, you can visit their official website or contact them directly:

- **Website:** [www.marchespublics.gov.tn](http://www.marchespublics.gov.tn)
- **Email:** [Observatoire.Marches@pm.gov.tn](mailto:Observatoire.Marches@pm.gov.tn)
- **Tel:** +216 40 003 673 / 71 566 564
- **Fax:** +216 71 566 458

**TUNEPS – Tunisian Online E-Procurement System**

**1. What is TUNEPS?**

**TUNEPS** is an electronic public procurement platform managed by the **High Authority for Public Procurement (HAICOP)** in Tunisia. It enables:

- The publication of tender notices,
- Electronic bidding and submission of offers,
- Online evaluation and contract awarding.

**Website:** <https://www.tuneps.tn>

**2. Who Can Use TUNEPS?**

- **Tunisian companies**

- **Foreign suppliers** (after registering)
- **Public authorities and contracting entities**

It is mandatory for all public contracts above certain thresholds to be processed through TUNEPS.

### 3. Key Features of TUNEPS

Feature	Description
<b>Tender Browsing</b>	Search by sector, region, authority, or publication date.
<b>Electronic Submission</b>	Submit technical and financial offers online with digital signatures.
<b>Automated Evaluation</b>	System assists in evaluating offers transparently and fairly.
<b>Messaging System</b>	Communicate with contracting authorities securely through the portal.
<b>Digital Authentication</b>	Uses <b>certified digital signatures</b> to ensure document integrity.

### 4. How to Register on TUNEPS (Step-by-Step)

#### Step 1: Visit the Portal

Go to: <https://www.tuneps.tn>

#### Step 2: Pre-Registration

- Select "Inscription" (Registration)
- Choose:
  - “Fournisseur National” (for Tunisian suppliers)
  - “Fournisseur Étranger” (for foreign suppliers)

#### Step 3: Fill in Company Details

Provide:

- Company name
- Tax identification number
- Legal status
- Activity sector (code NAF/NACE)
- Email and contact details

#### **Step 4: Upload Required Documents**

- Company registration certificate
- Tax clearance certificate
- Bank certificate or RIB
- Power of attorney (if needed)
- Legal representative's ID
- Digital signature certificate (USB token)

#### **Step 5: Await Validation**

- HAICOP verifies documents and activates your account.
- You will receive credentials and can log in to the supplier dashboard.

#### **Step 6: Activate Your Digital Signature**

TUNEPS requires a **digital signature** from a certified provider like:

- **TunTrust** (the national certification authority)

**You must purchase a secure USB token (cryptographic device) for signing submissions electronically.**

### **5. Participating in a Tender**

Once registered:

1. **Log into your dashboard**
2. **Search for tenders**
3. **Download the tender dossier**
4. **Prepare your technical and financial offer**
5. **Upload signed documents and submit offer electronically**
6. **Monitor communications and results via the portal**

### **6. Support and Assistance**

- **HAICOP Help Desk:** Available for technical or administrative support.
- **Training sessions:** Occasionally organized for suppliers.
- **User manuals:** Available on the TUNEPS portal (in French).

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